



State of Washington

**DEPARTMENT OF FINANCIAL INSTITUTIONS
DIVISION OF CREDIT UNIONS**

P.O. Box 41200 • Olympia, Washington • 98504-1200

Courier Address: 150 Israel Rd. SW • Tumwater, WA • 98501-6456

Telephone (360) 902-8701 • TDD (360) 664-8126 • (800) 372-8303 • FAX (877) 330-6870 • <http://www.dfi.wa.gov>

TO: Chief Executive Officers and Boards of Directors of Washington State Credit Unions

RE: Working with Members Affected by the SR-530 Mudslide (Snohomish County)

DATE: April 9, 2014

The Washington State Department of Financial Institutions (“DFI”) recognizes the grave impact that the SR-530 Mudslide (“Slide”) has had on the individuals, families, and businesses that reside in, work in, or commute to the affected area of Snohomish County. DFI also recognizes that some credit unions have already reached out to affected members and those efforts are greatly appreciated. As the disaster recovery effort moves into its next phase, DFI strongly encourages credit unions to continue to work with members who may be affected by this disaster and offers the following suggestions:

What can your credit union do to help?

- Consider identifying loan customers that may be affected by the Slide.
- Consider loan forbearance, loan modification, loan forgiveness, or other assistance options for uninsured debts held by individuals and businesses affected by the Slide.
- If there are applicable VA guarantees, FHA insurance, or private mortgage insurance (PMI) on mortgages of affected members, consider the appropriateness of immediately accepting deeds in lieu of foreclosure (if requested) and filing loss claims.
- If there is life insurance, disability insurance, or debt cancellation contracts in place related to affected loans, consider immediately processing applicable claims.

What does DFI need from your credit union?

- DFI is actively collecting data from regulated institutions that have members in the Slide area. Please provide general information to Division of Credit Unions that may be provided to the Governor’s Office and publicly disclosed.
- Please report to the Division of Credit Unions with public information on whether your institution has:
 1. Identified members who may be affected by the Slide, and/or
 2. Offered loan forbearance, loan modification, loan forgiveness, or other assistance options to members affected by the Slide.
- Please send that information and periodic updates via email to Linda Jekel, Director of Credit Unions at Linda.Jekel@dfi.wa.gov.

Further resources related to this subject may also be found on DFI’s webpage: <http://dfi.wa.gov/consumers/natural-disasters.htm>.